

## **Staff FAQ**

### **What is the DRC?**

The Disability Resource Center is a student resource that provides students with disabilities access to college by assigning class accommodations, software, equipment, and other auxiliary aids.

### **What can the DRC help with?**

The DRC can help by assigning class accommodations, software, and/or equipment. We also provide additional student support such as check-in meetings to discuss challenges, help create a schedule to stay on task with the demands of school, clarify assignments, help find other campus and community resources, guiding the student on how to reach out to their instructor, and similar assistance.

### **What is the process for getting started at the DRC?**

The first step to seeking services with the Disability Resource Center (DRC) is to send us your documentation of disability.

For more information on getting started please see our getting started guide located on the DRC webpage: <https://www.clackamas.edu/campus-life/student-services/disability-resource-center>

### **What accommodations are offered?**

Accommodations assigned to students depend on the student's disabilities and individual needs. We don't have a blanket of accommodations that we assign to students base on certain criteria or conditions. It's all customized because each person's disability and how it affects them varies by person. We determine and support accommodations based off our intake interview and appropriate documentation.

### **What information can the Disability Resource Center share with staff?**

We cannot discuss the specifics of a student's disability with you without the student's consent, but we can answer questions about providing accommodations and how to improve the student's academic experience.

### **What should I not ask?**

A student's disability is protected confidential information. Staff are not allowed to ask students what their disability or conditions are. However, students are permitted to share this information if they choose to. Please do not assume a student's disability.